



News Release

For immediate release
December 9, 2004

ENVIRONMENT MINISTRY ORDERS COMPANIES TO HALT WATER TESTING

WINDSOR - The Ontario Ministry of the Environment has issued Provincial Officers Orders to Glacier Water Treatment Systems Inc. in Newmarket, Glacier System of Essex-Kent in Chatham, Glacier Water Products Kingston Inc. in Kingston and Glacier Water Products in Windsor, forbidding them to test chlorine residual and lead in drinking water unless they are licensed by the provincial government and adequately qualified.

The Orders were issued after the ministry received public complaints that the company was testing municipal tap water without a provincial laboratory licence and that the company representatives were not qualified to do the testing. The company sells under-the-counter water treatment devices for home use. During home visits, company staff would test municipal tap water to demonstrate the effectiveness of their water treatment device.

The ministry has inspected all company facilities including locations in London, Ottawa and Scarborough.

The Safe Drinking Water Act, 2002 (SDWA) and the Drinking Water Testing Services Regulation (O. Reg. 248/03) require any laboratory that performs drinking water testing to obtain a licence. The ministry keeps a public record of laboratories licensed to test drinking-water on their website (<http://www.ene.gov.on.ca/envision/water/sdwa/lablicensing.htm>). The ministry inspects all drinking-water testing laboratories at least twice per year for testing proficiency, testing methods and regulatory compliance.

The Ontario Ministry of Consumer and Business Services reminds the public that there is a 10-day period to cancel a door-to-door contract. Consumers may call the Consumer Services Bureau at 1-800-889-9768 or (416)326-8800 to file a complaint and/or obtain advice about their contract cancellation rights.

-30 -

Contact:

John Steele
Communications Branch
(416) 314-6666



This site maintained by the Government of Ontario, Canada

[Printer-friendly version of this page](#)

[© Queen's Printer for Ontario, 2005](#) | [Privacy Policy](#) | [Disclaimer](#)